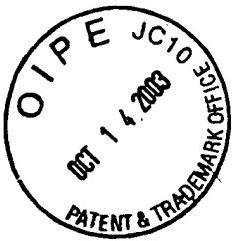


PATENTS
112025-0426
3502



POWER OF ATTORNEY FOR PATENT APPLICATION

Cisco Technology, Inc., assignee of, by instrument a copy of which is attached hereto, United States Patent Application Serial No. 09/652,346, filed August 31, 2000, for a CALL MANAGEMENT IMPLEMENTED USING CALL ROUTING ENGINE, hereby appoints Michael E. Attaya, Reg. No. 31,731; Michael J. Badzinski, Reg. No. 51,425; Charles J. Barbas, Reg. No. 32,959; James M. Behmke, Reg. No. 51,448; James A. Blanchette, Reg. No. 51,477; John L. Capone, Reg. No. 41,656; Robert A. Cesari, Reg. No. 18,381; Duane H. Dreger, Reg. No. 48,836; A. Sidney Johnston, Reg. No. 29,548; Stephen E. Kabakoff, Reg. No. 51,276; William A. Loginov, Reg. No. 34,863; John F. McKenna, Reg. No. 20,912; Martin J. O'Donnell, Reg. No. 24,204; Thomas C. O'Konski, Reg. No. 26,320; Edwin H. Paul, Reg. No. 31,405; Michael R. Reinemann, Reg. No. 38,280; Robert E. Rigby, Jr., Reg. No. 36,904; Rita M. Rooney, Reg. No. 30,585; and Patricia A. Sheehan, Reg. No. 32,301, Cesari and McKenna, LLP, 89 Black Falcon Avenue, Boston, Mass. 02110, jointly, and each of them severally, my attorneys and attorney, with full power of substitution, delegation and revocation, to prosecute this application, to make alterations and amendments therein, to receive the patent and to transact all business in the Patent and Trademark Office connected therewith. Please direct all telephone calls to A. Sidney Johnston at (617) 951-2500. Please address all correspondence to A. Sidney Johnston.

CISCO TECHNOLOGY, INC.

Date: OCT 09 2003

By: R. Barr
Robert Barr, Esq., Vice President
Worldwide Patent Counsel

**RECORDATION FORM COVER SHEET
PATENTS ONLY**

To the Honorable commissioner of Patents and Trademarks:

Please record the attached original documents or copy thereof.

1. Name of conveying party(ies):

Thomas Hamilton

Additional name(s) of conveying party(ies) attached? _____ Yes No

3. Nature of conveyance:

Assignment

Merger

Security Agreement

Change of Name

Other

Execution Date: August 29, 2000

4. Application number(s) or patent number(s):

If this document is being filed together with a new application, the execution date of the application is: August 29, 2000

A. Patent Application No.(s)

B. Patent No. (s)

Additional numbers attached?

Yes No

5. Name and address of party to whom correspondence concerning document should be mailed:

Name: Christopher K. Gagne

Street Address: 88 Black Falcon Avenue

City: Boston State: MA Zip: 02210

6. Total number of applications and patents involved:..... 1

7. Total fee (37 CFR 3.41) \$40.00

Enclosed

Authorized to be charged to deposit Account

8. Deposit account no. 03-1237 (Attach duplicate copy of this page if paying by deposit account)

DO NOT USE THIS SPACE

9. Statement and signature.

To the best of my knowledge and belief, the foregoing information is true and correct and any attached copy is a true copy of the original document.

Christopher K. Gagne

Name of Person Signing

Reg. No. 36142

Signature

Date: August 31, 2000

Total number of pages comprising cover sheet: 3

ASSIGNMENT

Whereas I, Thomas Hamilton, whose residence address is 244 Robert Road, Marlborough, MA 01752, have made certain inventions or discoveries (or both) set forth in an application for Letters Patent of the United States of America entitled CALL MANAGEMENT IMPLEMENTED USING CALL ROUTING ENGINE, identified by Cesari and McKenna File No. 112025-0426, which application was executed by me on August 29, 2000; and

Whereas Cisco Technology, Inc., whose address is 170 West Tasman Drive, Building D, San Jose, CA 95134-1706, and which, together with its successors and assigns, is hereinafter called "Assignee," is desirous of acquiring the title, rights, benefits, and privileges hereinafter recited;

Now, Therefore, for valuable consideration furnished by Assignee to me, receipt and sufficiency of which I hereby acknowledge, I hereby, without reservation:

1. Assign, transfer, and convey to Assignee my entire right, title, and interest in and to said inventions and discoveries, said application for Letters Patent of the United States of America, any and all other applications for Letters Patent on said inventions and discoveries in whatsoever countries, including all divisional, renewal, substitute, continuation, continuation-in-part, and Convention applications based in whole or in part upon said inventions or discoveries, or upon said applications, and any and all Letters Patent, reissues, reexaminations, and extensions of Letters Patent granted for said inventions and discoveries or upon said applications, and every priority right that is or may be predicated upon or arise from said inventions, said discoveries, said applications, and said Letters Patent;

2. Authorize Assignee to file patent applications in any or all countries on any or all of said inventions and discoveries in my name or in the name of Assignee or otherwise as Assignee may deem advisable, under the International Convention or otherwise;

3. Authorize and request the Commissioner of Patents and Trademarks of the United States of America and the empowered officials of all other governments to issue or transfer all said Letters Patent to Assignee, as assignee of the entire right, title, and interest therein or otherwise as Assignee may direct;

4. Warrant that I have not knowingly conveyed to others any right in said inventions, discoveries, applications, or patents or any license to use the same or to make, use, or sell anything embodying or utilizing any of said inventions or discoveries; and that I have good right to assign the same Assignee without encumbrance;

5. Bind my heirs, legal representatives and assigns, as well as myself, to do, upon Assignee's request and at Assignee's expense, but without additional consideration to me or them, all acts reasonably serving to assure that the said inventions and discoveries, the said patent applications, and the said Letters Patent shall be held and enjoyed by Assignee as fully and entirely as the same could have been held and enjoyed by me, my heirs, legal representatives, and assigns if this assignment had not been made; and particularly to execute and deliver to Assignee all lawful application documents including petitions, specifications, and oaths, and all assignments, disclaimers, and lawful affidavits in form and substance as may be requested by Assignee; to communicate to

Assignee all facts known to me relating to said inventions and discoveries or the history thereof; and to furnish Assignee with any and all documents, photographs, models, samples, and other physical exhibits in my control or in the control of my heirs, legal representatives or assigns which may be useful for establishing the facts of my conceptions, disclosures, and reduction to practice of said inventions and discoveries.

In testimony of which I have executed this Assignment as an instrument under seal on the date indicated next to my name.

August 29, 2000

Date

Thomas Hamilton

Thomas Hamilton, Inventor

Commonwealth of Massachusetts)
County of Suffolk)ss.
)

On this 29th day of August, 2000, before me appeared Thomas Hamilton, to me known and known to me to be the person described in and who executed the foregoing instrument, and he acknowledged the same to be his free act and deed.

[seal]

Sherry Segal
Notary Public
my term expires
August 25, 2005